

## REFUND POLICY

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Individual, personalized one on one nutritional counseling programs are subject to a 30-day refund policy (minus a non-refundable deposit that would be clearly stated on both your invoice and in the program agreement). Refunds must be made in writing and submitted by end of business day (3:00 pm MT) on day 30 from having signed program agreement and paying invoice. Refund requests can be emailed to [Support@WholisticWorks.com](mailto:Support@WholisticWorks.com)

Group/online programs, meal plans, supplements etc. are not subject to any refunds. Marissa Mekelburg/Wholistic Works, LLC maintains a no refunds policy for all services except individual counseling programs as stated above. You acknowledge that no one has represented to you that refunds are available. Even if you cannot participate for any reason, you will continue to be billed according to the schedule in this Agreement until paid in full. Wholistic Works, LLC considers this policy a material inducement to entering into contracts with clients, this Agreement, and would not have done so unless this No Refunds policy were included.