

Refund Policy

Individual, personalized one on one nutritional counseling programs are subject to a 30-day refund policy (minus a non-refundable deposit that would be clearly stated on both your invoice and the program agreement). Refunds must be made in writing and submitted by the end of the business day (3:00 pm MT) on day 30 from having signed the program agreement and paying the invoice. Refund requests can be emailed to support@wholisticworks.com



Group/online programs, meal plans, supplements, etc., are not subject to refunds. As stated above, *Marissa Mekelburg/Wholistic Works, LLC* maintains a no-refund policy for all services except individual counseling programs. You acknowledge that no one has represented to you that refunds are available. Even if you cannot participate for any reason, you will continue to be billed according to the schedule in this Agreement until paid in full. *Wholistic Works, LLC* considers this policy a material inducement to entering into contracts with clients, this Agreement, and would not have done so unless this No Refunds policy were included.